The OMA Risk Management Education Programs are open to all physicians and allied health care professionals. These programs are specifically structured to provide training and resources to help physicians and allied health care professionals avoid situations which may lead to malpractice claims, as well as to provide valuable resources in the event a malpractice claim should occur.

OMA/CNA Physician’s Protection Program participants receive a 7.5% premium discount for three years after fulfilling the Risk Management requirement. Completion of OMA Risk Management Education is mandatory every three (3) years for all physicians and other clinicians who are insured under the OMA/CNA Physician’s Protection Program.

The Advanced Training in Risk Management workshops are only for those who have already attended a Basic Training in Risk Management workshop. If you have not attended the Basic Training workshop, you will need to do so before you register for this program.

Please refer to the information provided inside this brochure for further details and requirements.
**IMPORTANT INFORMATION REGARDING YOUR REGISTRATION**

**REGISTRATION DEADLINE**
Registration must be completed no later than four (4) business days prior to the workshop. Please register at https://theOMA.inreachce.com. Registration is subject to availability.

**REGISTRATION CONFIRMATION**
After you register you will receive a confirmation email containing the workshop location, start time and other important information.

**RESCHEDULING FEES**
While we know that schedules change and it is sometimes difficult to attend the workshop you signed up for, we do need to charge a fee for multiple rescheduling. Registrants who fail to show up at a scheduled workshop and have not given us a cancellation notice at least six (6) business days prior to the workshop will be charged a rescheduling fee as follows:

- First reschedule=$50.00
- Second reschedule=$100.00
- Third reschedule=there is no option for a third reschedule.

Since the workshops do frequently fill up, the six day notice is required so that those who are on a waiting list to get into the workshop may be notified and have adequate time to adjust their schedules. We greatly appreciate your assistance in this regard.

**CME CREDITS**
The Advance Training in Risk Management program is accredited for 2.5 AMA PRA Category 1 Credits™. CME credit is free. You must attend the entire workshop to claim full CME credit.

**CHECK-IN UPON ARRIVAL**
Please arrive at least 30 minutes prior to the start of the workshop and sign in. We need this to accurately verify attendance as required for CME purposes.

**PLEASE DO NOT BE ON-CALL DURING A WORKSHOP**
We are asking that as a consideration for all involved, cell phones and pagers be turned off during workshops. You will get a break during the workshop to check your cell phone or pager and manage issues that may have come up. If you spend significant portions of the workshop on the phone or in the lobby you will be considered absent from the workshop.

**ACCREDITATION**
This activity has been planned and implemented in accordance with the Essential Areas and Policies of the Accreditation Council for Continuing Medical Education through the joint sponsorship of Providence Portland Medical Center and the Oregon Medical Association. Providence Portland Medical Center is accredited by the OMA to provide continuing medical education for physicians.

American Medical Association: Providence Portland Medical Center designates this education activity for a maximum of 2.5 AMA PRA Category 1 Credits™. Physicians should only claim credit commensurate with the extent of their participation in the activity.
COURSE DESCRIPTION

Topics of Discussion

• Provide attendees with the awareness of what resources are available to them as OMA/CNA insured providers and what is expected of them as an OMA/CNA insured provider.
• Illustrate areas of current risk through case examples and audience interaction.
• Educate attendees on emerging risks, focus on new risks that physicians should be aware of. All three areas will increase attendee knowledge.

Course Objectives:
Upon completion of this workshop, participants will be able to:
• Evaluate current practices and identify areas of potential risk
• Develop strategies for effective avoidance or management of risk
• Recognize practice issues that can cause poor patient outcomes

STATEMENT OF NEED:
Learners will leave with a better understanding of where there is risk in every day practices, interactions with patients and other providers, and social media and learn how to manage those risks. You will be more aware of those practices that expose you to risk and, ultimately, are not quality patient care. You also will develop tools to recognize and avoid risky practices. Many physicians do not see the risk in every day practices, and are unaware of where we are seeing large malpractice awards in this state. In preparing this program, the OMA worked closely with CNA (the malpractice carrier) to identify the areas of biggest risk based on CNA experience and to develop scenarios based on real life situations that illustrate that risk. Ultimately we expect that physician behavior will change because of what you have learned and discussed during this workshop.

REFRESHMENTS
Light refreshments will be provided at the workshop.

PARTICIPANT FEEDBACK
At the completion of each workshop, participants are asked to provide feedback on a series of questions. The responses are recorded and used to help improve Risk Management courses in order to meet the needs of OMA members and other clinicians.

“Better than expected.”
“Practical and current information which is timely.”
“Raised my awareness of risks of being sued and reminded me of best practices to protect myself and my patients.”
“The cases are engaging and bring up all kinds of issues for discussion.”
“It could save me a lot of time, money, and worry.”

Out of all 2013 Advanced Training attendees who provided responses, many stated that they anticipated making changes in their practice or patient care as a result of the information provided in the workshop.

Questions? Contact Matt Celentano at Matt@theOMA.org or 503-619-8000.
## Advanced Training in Risk Management

### 2014 Schedule of Workshops

See below for registration information.

<table>
<thead>
<tr>
<th>DATE</th>
<th>TIME</th>
<th>LOCATION</th>
<th>ADDRESS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Jan. 11, 2014</td>
<td>11:30 am – 2:15 pm</td>
<td>Portland—OMA Headquarters</td>
<td>11740 SW 68th Pkwy., Portland, OR 97223</td>
</tr>
<tr>
<td>Jan. 22, 2014</td>
<td>6:00 pm – 8:45 pm</td>
<td>Portland—OMA Headquarters</td>
<td>11740 SW 68th Pkwy., Portland, OR 97223</td>
</tr>
<tr>
<td>Feb 19, 2014</td>
<td>6:00 pm – 8:45 pm</td>
<td>Eugene—Hilton Eugene Conference Center</td>
<td>66 East 6th Ave., Eugene, OR 97401</td>
</tr>
<tr>
<td>March 22, 2014</td>
<td>11:30 am – 2:15 pm</td>
<td>Portland—OMA Headquarters</td>
<td>11740 SW 68th Pkwy., Portland, OR 97223</td>
</tr>
<tr>
<td>April 16, 2014</td>
<td>Special Session: Pifalls of EHR/Curbsides</td>
<td>6:00 pm – 8:45 pm</td>
<td>Portland—OMA Headquarters</td>
</tr>
<tr>
<td>May 7, 2014</td>
<td>6:00 pm – 8:45 pm</td>
<td>Roseburg—Jasmine’s Catering</td>
<td>809 SE Main St., Roseburg, OR 97470</td>
</tr>
<tr>
<td>May 8, 2014</td>
<td>6:00 pm – 8:45 pm</td>
<td>Medford—Rogue Valley CC</td>
<td>2660 Hillcrest Rd., Medford, OR 97504</td>
</tr>
<tr>
<td>June 5, 2014</td>
<td>6:00 pm – 8:45 pm</td>
<td>Bend—Riverhouse</td>
<td>3075 N Business 97, Bend, OR 97701 (In Hotel)</td>
</tr>
<tr>
<td>June 7, 2014</td>
<td>11:30 am – 2:15 pm</td>
<td>Pendleton — Pendleton Convention Center</td>
<td>1601 Westgate, Pendleton, OR 97801</td>
</tr>
<tr>
<td>June 25, 2014</td>
<td>6:00 pm – 8:45 pm</td>
<td>Portland—OMA Headquarters</td>
<td>11740 SW 68th Pkwy., Portland, OR 97223</td>
</tr>
<tr>
<td>Sept. 13, 2014</td>
<td>8:00 am – 10:45 am</td>
<td>Bend—Riverhouse</td>
<td>3075 N Business 97, Bend, OR 97701</td>
</tr>
<tr>
<td>Sept. 25, 2014</td>
<td>6:00 pm – 8:45 pm</td>
<td>Grants Pass—Taprock Events Center</td>
<td>940 SE 7th Street, Grants Pass 97526 (behind Sushi restaurant)</td>
</tr>
<tr>
<td>Oct. 1, 2014</td>
<td>Special Session: Pitfalls of EHR/Curbsides</td>
<td>6:00 pm – 8:45 pm</td>
<td>Portland—OMA Headquarters</td>
</tr>
<tr>
<td>Oct. 23, 2014</td>
<td>6:00 pm – 8:45 pm</td>
<td>Portland—OMA Headquarters</td>
<td>11740 SW 68th Pkwy., Portland, OR 97223</td>
</tr>
<tr>
<td>Nov. 8, 2013</td>
<td>11:30 am – 2:15 pm</td>
<td>Portland—OMA Headquarters</td>
<td>11740 SW 68th Pkwy., Portland, OR 97223</td>
</tr>
</tbody>
</table>

### Advanced Training Participants:

If you live in a rural area and attending a live presentation would cause a hardship, please contact Matt Celentano at the OMA, matt@theOMA.org, for other options that are available.

**TO REGISTER, VISIT**

[https://theOMA.inreachce.com](https://theOMA.inreachce.com)

For registration assistance, call 1-877-880-1335 or email support@inreachce.com